

To apply for this role, please email your CV to hr@mirlimited.com

The Company

MuchBetter is an eWallet app spearheading innovation in payment technology. We specialise in providing the perfect eWallet solution in 185 countries, for now more than 700,000 customers.

MuchBetter brings together a team of tenacious thought-leaders, re-imagining the business model of payment services and pushing the boundaries and capabilities of a payment app.

With offices in the UK, the Isle of Man, Spain and Costa Rica, our team is multicultural, and our workspace is a place for creativity, change, innovation and collaboration. We employ people who think outside the box, share ideas without restrictions, take pride in supporting the wider team, and are not afraid to ask questions.

The Role

The Compliance team are looking for a Compliance Assistant to join them. You will support the MLRO to maintain the overall Compliance strategy and approach for the company in accordance with its strategic objectives and regulatory framework in which it operates.

Core Responsibilities:

- ✓ To liaise with corporate clients and merchants during onboarding and ensuring completion of due diligence
- ✓ To understand and document regulations that impact the company, ensuring the company has processes and procedures in place to demonstrate compliance with the same
- ✓ To assist with the Compliance & AML regular MI reporting
- ✓ To help monitor and review compliance with applicable regulations identifying and mitigating risks
- ✓ Manage 3rd party contracts for compliance screening requirements
- ✓ Manage internal investigations of suspicious activity in accordance with the AML policies and procedures and make recommendations to the Compliance Officer
- ✓ Carry out regular risk reviews on higher risk customers, including PEPs and complex structures
- ✓ Assist with any Company projects as required

Experience:

- ✓ 2+ years recent KYC/CDD experience within a regulated entity in an Onboarding or Compliance role in a banking, CSP, EMI or gaming environment
- ✓ Sound working knowledge of AML applied to corporate structures.

- ✓ Experience of DPA legislation and regulations and its application will be an advantage as it will be previous experience in a risk related role
- ✓ Strong organisational skills and attention to detail are essential in the role given the variety of responsibilities.
- ✓ Excellent written communication skills and ability to convey complex information in a succinct, understandable way for the audience.
- ✓ Ability to prioritise own workload and work without supervision for extensive periods of time.
- ✓ Sound investigative skills and ability to identify root causes.

Attributes and Behaviours

- ✓ Keeps pace with change – acquires knowledge/skills as the business develops and ensures appropriate systems are in place to complement the same.
- ✓ Develops and maintains positive working relationships with others, both internally and externally.
- ✓ Shares ideas and information openly with colleagues.
- ✓ Assists colleagues unprompted.
- ✓ Takes pride in the achievement of team objectives.
- ✓ Has credibility and integrity and always displays a professional demeanour.
- ✓ Self-motivated – driven to achieve results both individually and company wide.
- ✓ An ICA Advance Certificate or similar will be an advantage
- ✓ A second language would be an advantage
- ✓ High customer service ethic – is passionate about meeting customer expectations and improving service levels.

Remuneration:

- A competitive salary
- Bupa health insurance for you and your family
- Bupa dental insurance for you and your family
- 25 Days annual leave + all bank holidays
- 1 extra day annual leave for your birthday

The location: Isle of Man office, outside of town, free parking.