

Role: UX Designer

To apply for this role, please email your CV to hr@mirlimited.com

The Company

MuchBetter is an eWallet app spearheading innovation in payment technology. We specialise in providing the perfect eWallet solution in 185 countries, for now more than 700,000 customers.

MuchBetter brings together a team of tenacious thought-leaders, re-imagining the business model of payment services and pushing the boundaries and capabilities of a payment app.

With offices in the UK, the Isle of Man, Spain and Costa Rica, our team is multicultural, and our workspace is a place for creativity, change, innovation and collaboration. We employ people who think outside the box, share ideas without restrictions, take pride in supporting the wider team, and are not afraid to ask questions.

The Role

We are on the lookout for an experienced, enthusiastic, and creative UX Designer who is passionate about customer delight to join our Product Team. The main responsibility of the role will be to identify our customers' functional and emotional needs and help us execute on those discoveries and create an engaging experience.

Core Responsibilities:

- ✓ You will work with the Product Managers, UI Designers, and Developers to deliver amazing MuchBetter products
- ✓ You'll be responsible for the entire user experience design of the MuchBetter web and app platforms, creating new features and products
- ✓ You'll be hands on, understanding the business and products, identifying our users' needs, prototyping solutions, testing ideas and refining designs with data and user feedback
- ✓ You'll create storyboards to conceptualize designs and convey the product's vision to peers and management
- ✓ You'll propose alternative journeys and UX solutions to transform friction points into delight moments for our users
- ✓ You'll run research and testing to validate the existing and proposed designs and execute according to your insights in order to meet the project's objectives

A few things we are looking for:

- ✓ You have 5+ years' experience as a UX Designer
- ✓ You are a problem solver (for real human beings) and care about the users at least as much as we do
- ✓ You have great communication skills and you are clear and passionate when it comes to articulating your design rationale to stakeholders. You know how to tell a great story.

- ✓ You have proven experience in conducting research and user testing and you know how to use insights, data, and assumptions to create better products
- ✓ You have high customer-service ethic and you thrive to meet the customers' expectations and improve the level of service
- ✓ You have an exceptional eye for detail
- ✓ You are a team player who loves the professional dialogue, sharing ideas and knowledge, and takes pride in the achievement of your team's objectives
- ✓ You keep pace with change, always learning, acquiring new knowledge, skills, and methods
- ✓ You can share an awesome portfolio, which shows your understanding of digital products and experience design

You will have proven knowledge in:

- ✓ Wireframing and prototyping tools
- ✓ Information architecture
- ✓ UX research and analysis
- ✓ User testing
- ✓ Some understanding of coding is a plus
- ✓ UI design experience is a plus
- ✓ Fintech industry experience is a plus

Remuneration:

- A competitive salary
- Bupa health insurance for you and your family
- Bupa dental insurance for you and your family
- 25 Days annual leave + all bank holidays
- 1 extra day annual leave for your birthday

The location: Isle of Man