

Role: Senior BI Analyst

To apply for this role, please email your CV to hr@mirlimited.com

The Company

MuchBetter is an eWallet app spearheading innovation in payment technology. We specialise in providing the perfect eWallet solution in 185 countries, for now more than 700,000 customers.

MuchBetter brings together a team of tenacious thought-leaders, re-imagining the business model of payment services and pushing the boundaries and capabilities of a payment app.

With offices in the UK, the Isle of Man, Spain and Costa Rica, our team is multicultural, and our workspace is a place for creativity, change, innovation and collaboration. We employ people who think outside the box, share ideas without restrictions, take pride in supporting the wider team, and are not afraid to ask questions.

The Role

We are looking for an experienced Senior BI analyst to join us, are you passionate about payments and enthusiastic about helping build up our BI function?

Our ideal candidate would be the following:

- ✓ Interested in going beyond the obvious, delving into the source, the definition, philosophy, and foundational roots of a data element to create information
- ✓ Works well within a team environment
- ✓ Develops and maintains positive working relationships with others
- ✓ Shares ideas and information
- ✓ Assists colleagues unprompted
- ✓ Takes pride in the achievement of team objectives
- ✓ Has credibility with peers and senior managers
- ✓ Self-motivated – driven to achieve results
- ✓ High customer service ethic – is passionate about meeting customer expectations and improving service levels.
- ✓ Keeps pace with change – acquires knowledge/skills as the business develops

Core Responsibilities:

- ✓ Working with all business units to identify and understand their business intelligence, data and reporting needs (including Product, Compliance, Marketing)
- ✓ Understand the business objectives and work with management to create KPI reporting and dashboards

- ✓ Create and maintain metrics, reports and dashboards in Metabase (<https://metabase.com/>) and Looker, logically organised and classified
- ✓ Create and maintain alerts when key metrics are not meeting expected thresholds
- ✓ Answer business questions using data and analysis in order to help business units draw actionable insights
- ✓ Develop the BI strategy; drive the evolution of the BI tools and systems used by the business so that they scale with the business growth
- ✓ Work with business units to determine project value that will help with roadmap prioritisation

Knowledge & experience:

Knowledge

- ✓ MySQL - advanced skills to create and maintain reports that can fetch, filter or summarise data from millions of records
- ✓ Data ware-housing
- ✓ Database design
- ✓ Data architecture, modelling, automation, reporting, analysis
- ✓ Microsoft Excel - ability to use pivot functions to summarise large amounts of data
- ✓ KPI definition and business analysis
- ✓ Understand how data is turned into information and knowledge and how that knowledge supports and enables key business processes
- ✓ Project management

Experience

- ✓ At least 5+ years of working in a **senior** BI analyst role
- ✓ Worked in the gaming/payments space
- ✓ Development and management of BI solutions
- ✓ Worked with stakeholders on their data, reporting and analysis needs
- ✓ Project management
- ✓ People management

Skills

- ✓ Communication skills including written and presentational
- ✓ Has attention to detail
- ✓ Can “think on feet”

Remuneration:

- A competitive salary
- Bupa health insurance for you and your family
- Bupa dental insurance for you and your family
- 25 Days annual leave + all bank holidays
- 1 extra day annual leave for your birthday

The location: Isle of Man