



Role Profile

Job Title:	Security Ops Engineer
Department:	Technology
Reports To:	Head of Technology

Job Purpose

In this key role you will be responsible for the day to day running and development of security advancements to ensure we protect all our businesses, customers, and stakeholders. You will help ensure the safeguarding of all information systems & data from unauthorised access and social engineering threats across our infrastructure, endpoints, web/online and cloud environments following a progressive agenda of internal systems change and cloud solutions meeting the challenges of today's security landscape.

Key Tasks

- ✓ Investigate & document security related incidents, make recommendations to improve and action implementation of improvements
- ✓ Deploy and maintain local and remote security measures to protect all our systems and infrastructure (endpoint devices, zero trust access, cloud infrastructure)
- ✓ Perform vulnerability testing and analysis across all business systems and devices, recommend necessary improvements and implement
- ✓ Manage & coordinate PEN testing initiatives with our external partners
- ✓ Provide advice and guidance on information security best practices to all businesses within the group

Qualifications/Experience required

- ✓ Solid forensic investigation skills to analyse data where a breach occurs or other types of threat vectors
- ✓ Significant experience in secure deployment, management, maintenance and troubleshooting of multiple IT and online systems (eg firewalls, desktops/laptops/mobile devices, zero trust networks, cloud infrastructure)
- ✓ Broad knowledge and excellent understanding of information security solutions and their supporting systems, on-prem, cloud and online
- ✓ Good understanding of PCI DSS and online payment solutions

- ✓ Good understanding of the security frameworks, including cyber essentials framework and the controls/processes needed to work within them
- ✓ Experienced in cloud & web security, especially the major platforms and online/ecommerce
- ✓ Ability to work effectively under pressure to achieve the necessary outcomes but remain calm and instil confidence in others

Location

Isle of Man