



Account violations and non-serviced countries

VERSION 1.8.2017

ACCOUNT VIOLATIONS, PROHIBITED AND NON-EXECUTED TRANSACTIONS

1.0 Your Account

1.1 You may not open more than one Account without prior approval from MIR. We may close without notice any or all of the Accounts of an Authorised User who has, or whom we have reasonable grounds to believe has, opened multiple Accounts without authorisation.

1.2 You undertake and obligate to maintain your Account details updated at all times, including but not limited to: name, address, email address, phone number, credit card or bank account information.

1.3 You must only use your Account for personal purposes and not as a means to trade or run a business unless, in certain circumstances as determined by us, we give our prior written consent for you to do so.

1.4 You must use your Account in accordance with our User Terms including, but not limited to, refrain from committing any Account Violations.

1.5 Account violations are:

- Using the Account for any Prohibited Transaction (see below);
- Using the Account in any deceptive, fraudulent, inappropriate or false manner;
- Using the Account in any way and for any purpose which may violate laws or regulations which apply to the Authorised User or to relevant jurisdictions, and specifically (but not limited to) Financial legislation and regulation, such as antimoney laundering;
- Performing any action which may interfere, limit or adversely affect the functionality of the MuchBetter Service; and
- Failure to interact with MuchBetter.

1.6 Prohibited Transactions mean any of the following types of transactions:

- prescription or non-prescription drugs;
- pornographic content or services;
- illegal downloads;
- illegal gambling;
- goods or services infringing Intellectual Property Rights of a third party;
- tobacco products, alcohol or firearms;
- purchase of digital currencies, loading of other e-money accounts;
- Ponzi schemes or similar fraudulent investment operations; or
- any goods or services prohibited by Applicable Law.

We reserve the right, in our sole discretion, to add categories of prohibited transactions by adding such categories either to this page and / or the User Terms published on our Website.

NON-SERVICED COUNTRIES

MuchBetter is currently unavailable in the USA and Afghanistan, Cuba, Eritrea, Ethiopia, GuineaBissau, Iran, Iraq, Kyrgyzstan, Libya, North Korea, Somalia, South Sudan, Sri Lanka, Sudan, Trinidad & Tobago, Tunisia, Vanuatu, Yemen.

We are available everywhere else.

You can download the app for MuchBetter from Google Play Store or Apple Store.



MuchBetter is proud to be a member of the Electronic Money Association
MIR Limited UK Ltd: Registered offices at 20-22 Wenlock Road, N1 7GU, London.
Regulation: Licensed and regulated as electronic -money institution (EMI) by the UK Financial Conduct Authority
(FCA) License No.: 900704