



Compliance/KYC Administrator

The Company

MuchBetter is an eWallet app spearheading innovation in payment technology. We specialise in providing the perfect eWallet solution in more than 180 countries, for now more than 1,000,000 customers.

MuchBetter brings together a team of tenacious thought-leaders, re-imagining the business model of payment services and pushing the boundaries and capabilities of a payment app.

With offices in the UK, the Isle of Man, Spain, Lithuania and Costa Rica, our team is multicultural, and our workspace is a place for creativity, change, innovation and collaboration. We employ people who think outside the box, share ideas without restrictions, take pride in supporting the wider team, and are not afraid to ask questions.

The Role

Support the Risk & Compliance Team to maintain the overall Compliance strategy and approach for the company in accordance with its strategic objectives and regulatory framework in which it operates and help to instil and foster a robust compliance culture across the business.

The aim of this role is to improve value in all areas of the business by monitoring, evaluating and reviewing the effective use and compliance of our processes, systems and controls; collecting and analysing data to provide management information.

Core Responsibilities:

- ✓ Liaise with corporate and individual clients during onboarding and ensuring completion of due diligence process for review and sign off.
- ✓ Perform risk assessments to understand risk level, significance and scope for individuals and corporate customers, including PEPs and complex company structures.
- ✓ Assist with the Compliance & AML regular MI reporting where required.
- ✓ Perform monitoring of current processes and identify and report risks and mitigation actions.
- ✓ Manage internal investigations of suspicious activity in accordance with internal policies and in line with current legislation to make recommendations to the MLRO.
- ✓ Review the effectiveness and efficiency of processes, systems and controls and propose enhancements to mitigate operational risks.
- ✓ Dealing with day-to-day compliance/AML queries from the business
- ✓ Assist with any other Compliance projects as required.

Role Requirements:

- ✓ Have worked in a similar field for at least 2 years
- ✓ Practical knowledge of applicable regulatory requirements on KYC/CDD within a regulated entity in an onboarding or Compliance role in a banking, EMI or gaming environment
- ✓ Practical knowledge of monitoring practices and risk management practices
- ✓ Ability to prioritise own workload and work without supervision
- ✓ Sound investigative skills and ability to carry out root cause analysis
- ✓ Very high working knowledge of MS Excel
- ✓ Strong written and oral communication (other languages will be a bonus due to our international market)
- ✓ Has attention to detail
- ✓ Ability to interact with different levels of management and personality styles.
- ✓ An ICA Advance Certificate or similar will be an advantage.

Attributes and Behaviours:

- ✓ Develops and maintains positive working relationships with others.
- ✓ Shares ideas and information.
- ✓ Assists colleagues unprompted.
- ✓ Takes pride in the achievement of team objectives.
- ✓ Self-motivated – driven to achieve results both individually and companywide.
- ✓ High customer service ethic – passionate about meeting customer expectations and improving service levels.

Remuneration:

- ✓ A competitive salary
- ✓ Bupa health insurance for you and your family
- ✓ Bupa dental insurance for you and your family
- ✓ 25 Days annual leave + all bank holidays
- ✓ 1 extra day annual leave for your birthday
- ✓ Pension scheme
- ✓ Employee Assistance Programme
- ✓ Fantastic social events

Location: Isle of Man

To apply for this role, please email your CV to hr@mirlimited.com

